



Bureau of Electronic and Appliance Repair,  
Home Furnishings and Thermal Insulation  
3485 Orange Grove Avenue, Suite A  
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**Electronic and Appliance Repair  
Public Information Meeting  
Department of Consumer Affairs  
Hearing Room  
1625 N. Market Blvd.  
Sacramento, CA 95834  
Friday, July 22, 2011  
9:00am – 11:00am\***

**I. Welcome and Introductions**

**II. Department and Statewide Updates**

**III. Bureau Updates**

- Administrative
- Licensing
- Field Operations
- Compliance

**IV. Legislation/Regulation Updates**

- AB 2111 ~ Service Contracts

*\*The duration time of the meeting is approximate and the order of business is subject to change.*

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The public is invited to attend. The meeting facilities are barrier-free in accordance with the Americans with Disabilities Act. If you need another type of accommodation, providing your request at least five (5) business days before the meeting will help ensure availability of the requested accommodation. Please contact Victoria Hernandez at (916) 574-2055 or send a written request to Victoria Hernandez at 3485 Orange Grove Avenue, Suite A, North Highlands, CA 95660 or at [Victoria\\_Hernandez@dca.ca.gov](mailto:Victoria_Hernandez@dca.ca.gov)

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